

In the course of reporting our episode “[Corporate Prison Reform Will Not Keep Us Safe: A Report from Los Angeles](#)”, Laura Flanders & Friends wrote to Securus, the security company we mention, and asked for confirmation of their prison-related revenue, and their response to the contention that electronic monitoring is turning communities into cages. After deadline, we received the following:

“Securus leads the industry in providing technology to correctional facilities and incarcerated individuals nationwide. There is a growing need to address public safety, while connecting incarcerated individuals with their loved ones and to education, religious, health, and other materials that lead to better outcomes, helping citizens who are returning to their communities stay home. We are the only provider in the industry that has engaged proactively with regulators to shape a reform agenda, which includes our pledge to actively listen and respond to feedback from consumers and customers, to operate with transparency, and to support the Martha Wright-Reed Act, and our belief in data driven rates that encourage investment and more connections.

While traditional telecommunication providers long since exited the industry – public and private sector partnerships have begun to offer solutions that fill critical operations and public safety needs. Over the last six years, we’ve invested more than \$600 million—funds that would otherwise be unavailable to help build quality infrastructure, innovative solutions, and deploy over 600,000 tablets, to help families stay safely connected when a loved one is incarcerated. Our products and services are built, customized, and designed specifically for a secure corrections environment. Facilities determine and communicate their requirements for monitoring and recording of outbound calls, with the exception of calls to designated private numbers, to prevent and detect suspicious or coordinated criminal activity and create safer facility environments.

Our investigative solutions support the use of technology to bridge the digital divide in correctional facilities, creating more secure environments so corrections officials have confidence that the majority of incarcerated individuals who depend on us to stay connected with their loved ones can do so safely.

We are contractually obligated to monitor communications – other than privileged calls – so that law enforcement and investigators can detect attempts to harass or threaten individuals both inside and outside a facility and identify efforts to coordinate criminal activity.

We have worked diligently to provide products and services that deliver on the security needs of corrections agencies and consumer privacy.”